

## **Sequencing and Oligo Synthesis Departments Only Partially Operational During the Christmas Holidays**

Dear Valued Customer

We would like to inform you that our Sequencing department (including DNA sample collection service) and DNA/RNA Oligonucleotide Synthesis department will be closed during the Christmas holidays. Our offices and laboratories will resume normal operation from 2 January 2025 on.

When planning your work, please consider the following working hours at our Sequencing and Oligo Synthesis departments.

### **Sequencing Department/Pick-up Service:**

- Regular sample pick-up until 23 December 2024 with delivery of results for our Economy Run service on the morning of 24 December 2024\* and for Ecoli NightSeq on 2 January 2025.
- Oxford Nanopore samples need to be available until 22 December for delivery of results before Christmas.
- No sample collection from 24 December 2024 to 2 January 2025.
- Regular sample collection will start from 3 January 2025.

\*samples requiring purifications need to be available in our lab latest in the morning of 23 December.

### **Oligo Synthesis Department:**

- Regular production and shipment of oligos until 22 December 2024
- Regular production of oligos from 2 January 2025 and shipping from 3 January 2025.

If you have any questions, please call us at +41-71-722 83 33 or send an email to [info@microsynth.ch](mailto:info@microsynth.ch).

We wish you a Merry Christmas and a healthy holiday season.

Your Microsynth Team